

**Appendix B – Team working**

**Waste Case Management**

- Waste Contract monitoring
- Fly-tip reporting
- Environmental quality monitoring
- Assisted collection monitoring
- Resident recycling compliance
- Resident & Community engagement
- Complaint resolution

**Localities**

Versatile locality based case managers focussed on problem solving in a specific area.  
Building strong community links, providing support to members

**Environmental Protection**

- Fly-tip & Environmental crime investigation
- Dog Patrols
- Abandoned vehicles
- Littering enforcement
- PSPO's
- Stray dogs
- Tables and chairs licensing
- High street management

and carrying out vital monitoring, reporting and site based inspection work where, and when, it is *needed most*

**Parking Enforcement**

- Trained in enforcement & conflict resolution
- Highly visible
- Equipped for mobile working
- Good local knowledge and community links

**Formalising Links**  
Localities, Waste,  
Parking and EP

